Kleanthis Mitsioulis

Backend Software Engineer

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Professional Summary

Backend engineer with 7+ years of software engineering experience, including 5+ years of production Ruby on Rails: RESTful APIs, PostgreSQL, and third-party platform integrations. Daily user of Cursor and Claude Code; maintainer of the open-source gitflash Ruby gem. Open to remote roles.

Technical Skills

Backend & APIs	Ruby on Rails (5+ years production experience); RESTful API design, development, and integration; Background jobs and asynchronous processing; Robust error handling, logging, and failure recovery
DevOps & Infrastructure	Docker; Kubernetes (kubectl): deployment and monitoring across QA, staging, and production environments; GitLab CI/CD pipelines for application and gem testing; Sentry for production issue diagnosis, used alongside OpenDistro/Elasticsearch

Professional Experience

May 2021–Nov 2026 — **Backend Software Engineer**, *Persado*, Remote

- Built and maintained Ruby on Rails applications that power email marketing and personalization platforms (SFMC, ACC, Cordial, Braze).
- Designed and implemented RESTful APIs with robust error handling, structured logging, and failover behavior for mission-critical marketing automation workflows.
- Worked with PostgreSQL day to day, including schema and data-model design, SQL queries, and indexing, using query analysis to improve slow queries.
- Deployed and monitored applications across QA, staging, and production environments using kubectl, and maintained GitLab CI/CD pipelines for application and gem testing.
- Mentored developers in Ruby on Rails best practices, database optimization, and debugging techniques; actively contributed to Agile ceremonies and technical discussions.
- Used AI coding tools (Cursor, Claude Code) daily, including Cursor skills, subagents, and MCP integrations (Atlassian, Slack, Gmail), to speed up implementation, test generation, and code review while keeping architecture and quality under human control.

March 2019–May 2021 — **Software Engineer**, *Primary*, Athens, Greece

- Built web platform features using Java, Spring Boot, and MySQL as part of a collaborative product team.

Education

July 2012 — **Bachelor's Degree in Mechanical Engineering**, *Technological Education Institute (ATEI) of Larisa*

Full-Stack Java Development Course — December 2018 (480 hours)

Certifications — Software Developer Advanced Certificate (Java) – PeopleCert, 2018; Software Developer Foundation Certificate (Java) – PeopleCert, 2018

Languages

Greek (Native) ▪ English (Fluent) ▪ French (Beginner)